

# **ORDER MANAGEMENT AUTOMATION WITH ERP INTEGRATION**

**AUTOMATING REAL-TIME ORDER TRACKING, CONFIRMATION &  
INVENTORY UPDATES**

CASE STUDY OVERVIEW

DEVELOPED BY: ZOLUTE IT INFRASTRUCTURE  
LLC

# CLIENT OVERVIEW

A fast-scaling retail and distribution business managing high volumes of daily orders across multiple channels. They needed an automated solution to sync orders, inventory, and fulfillment with their ERP for faster processing and reduced manual effort.



# Key Challenges

- Manual order processing causing delays and data mismatches
- No real-time sync between ERP and sales platforms
- Lack of visibility into stock and fulfillment
- Errors in invoicing and delivery tracking
- Disconnected systems across operations





# ZOLUTE'S SOLUTION



## Our Approach

- Unified order intake from web, mobile, and POS
- Real-time ERP integration for instant inventory and order updates
- Auto-generation of invoices, dispatch slips, and tracking IDs
- Smart logic for order validation, duplication checks, and exceptions
- Central dashboard with alerts and analytics



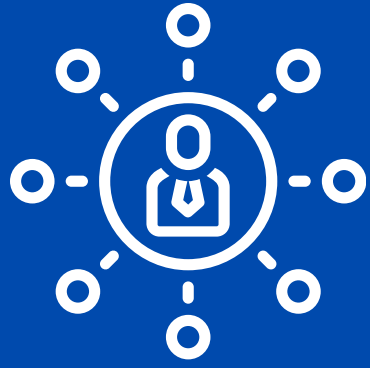
# CORE FEATURES DELIVERED



## Key System Features

- Two-way ERP integration (Zoho, SAP, Odoo, Tally, etc.)
- Automated inventory deduction and restock alerts
- Live tracking status sync with shipping APIs
- Order prioritization based on item category or warehouse stock
- Custom reporting for sales, returns, and fulfillment performance





# IMPLEMENTATION TIMELINE

## Key Features

- Requirement analysis with client operations team
- ERP module mapping and API integration
- Logic development for automation triggers
- Testing and feedback with sample live orders
- Staff training, support setup, and go-live



# RESULTS & BENEFITS

## Business Impact

- 65% faster order dispatch time
- 90% fewer manual ERP entries
- 80% improvement in stock visibility
- 99% accuracy in tracking updates
- Enhanced customer satisfaction and operational reliability



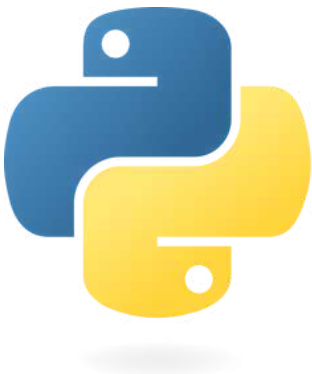
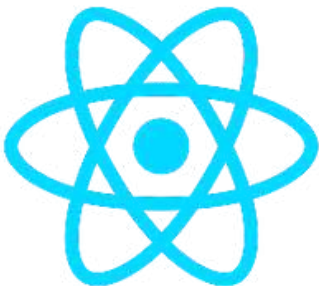


# CLIENT TESTIMONIAL



**"Our operations have become faster and smarter. Zolute's solution gave us complete control and visibility over orders and inventory. Errors are down, speed is up, and our teams are aligned."**

# TECH STACK



# SUMMARY

Zolute's automation transformed a fragmented order process into a real-time, ERP-synced system that scales with demand. The business now runs with higher speed, accuracy, and confidence.



# THANK YOU



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