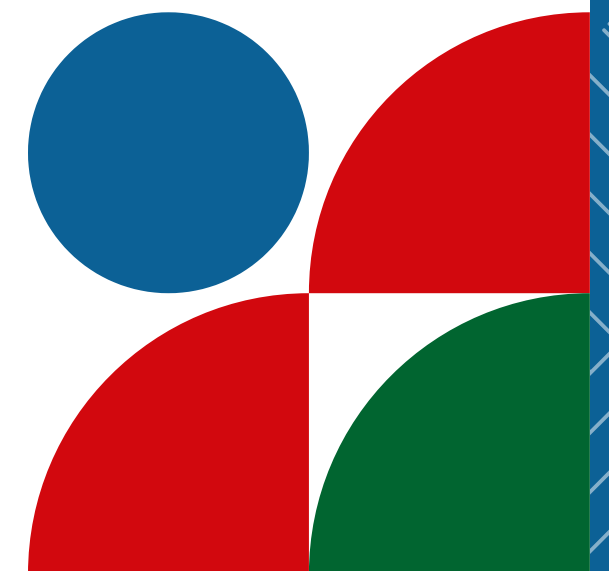
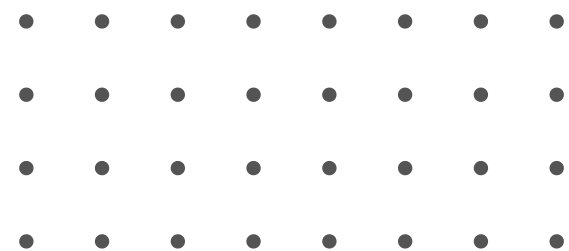




HOME APPLIANCES RETAIL IN DUBAI

—Solution by Zolute—





ABOUT US

Zolute specializes in IT consulting and software development, committed to delivering efficient and innovative solutions that seamlessly integrate the latest technologies into your existing operations. With a global presence spanning the USA, UK, and UAE, we strive to enhance your business processes, driving growth and excellence through our dedicated expertise and professional approach.





Zolute & Odoo

Zolute has established a strategic partnership with Odoo in the Middle East region to deliver tailored solutions built upon Odoo's advanced technology. Acting as consultants, Zolute manages clients' IT infrastructure, enabling them to concentrate more effectively on their core business objectives.



odoo



ZOLUTE

= IT INFRASTRUCTURE LLC =





ABOUT odoo



15M+ USERS



**17 OFFICES
WORLDWIDE**

Odoo is a comprehensive suite of business management applications designed to streamline and automate operations across various organizational functions. Offering integrated modules such as CRM, ERP, e-commerce, accounting, inventory, and HR management, Odoo provides scalable solutions adaptable to businesses of all sizes.



INDUSTRY WISE SOLUTIONS IN odoo



Hospitality




Construction



Services



Supply Chain



Retail



Health &
Fitness

OVERVIEW

Streamlining Appliance Retail in Dubai's High-Demand Market

- Dubai's appliance retail sector is growing fast with demand for multi-brand products and quick service.
- Managing model-specific stock, warranty workflows, and customer service is crucial to stay competitive.

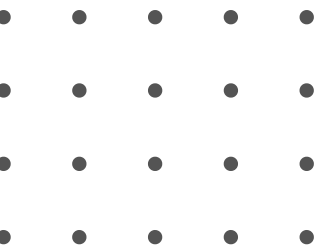
Key Features

- DED trade license
- Showroom or online sales setup
- Inventory system for multi-model control
- UAE VAT-compliant billing and reporting
- Service network for delivery and warranty support



AND MUCH MORE

KEY ODOO ERP FEATURES FOR APPLIANCE RETAILERS



- **Inventory by Brand & Model**

Real-time tracking of appliances by type, brand, and series

- **Serial & Warranty Tracking**

Assign and track units with unique serials and warranty logs

- **After-Sales Service Management**

Log repair requests, assign field techs, and track SLAs

- **VAT Billing & Returns**

Handle exchanges, returns, and invoicing with tax accuracy

- **Customer Portal**

Let customers raise service requests and view warranty details

- **Smart Reorder Rules**

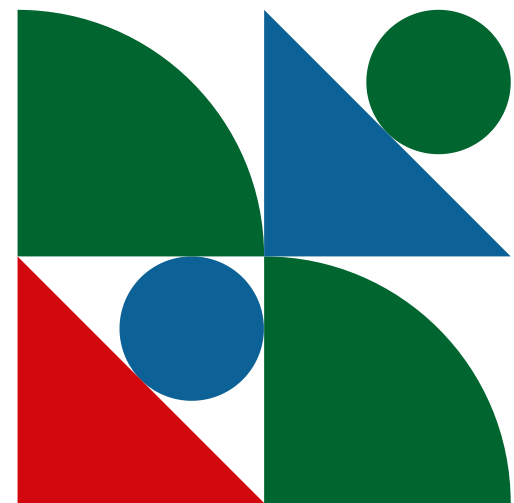
Automate stock replenishment based on min levels and sales velocity

- **Performance Dashboards**

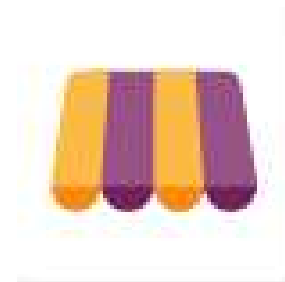
Track sales, warranty claims, service speed, and returns



AND MUCH MORE



ODOO ERP EVERYTHING YOU NEED IN ONE SYSTEM



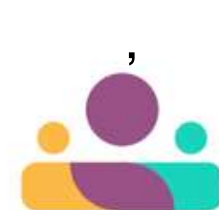
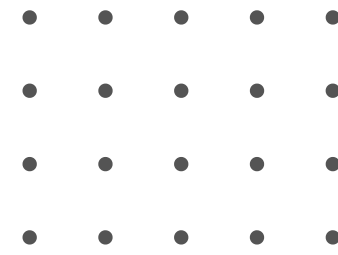
Point of Sale



Inventory



Purchase



HR

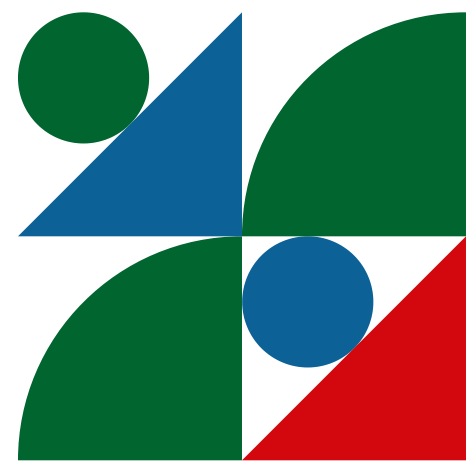


Accounting



CRM

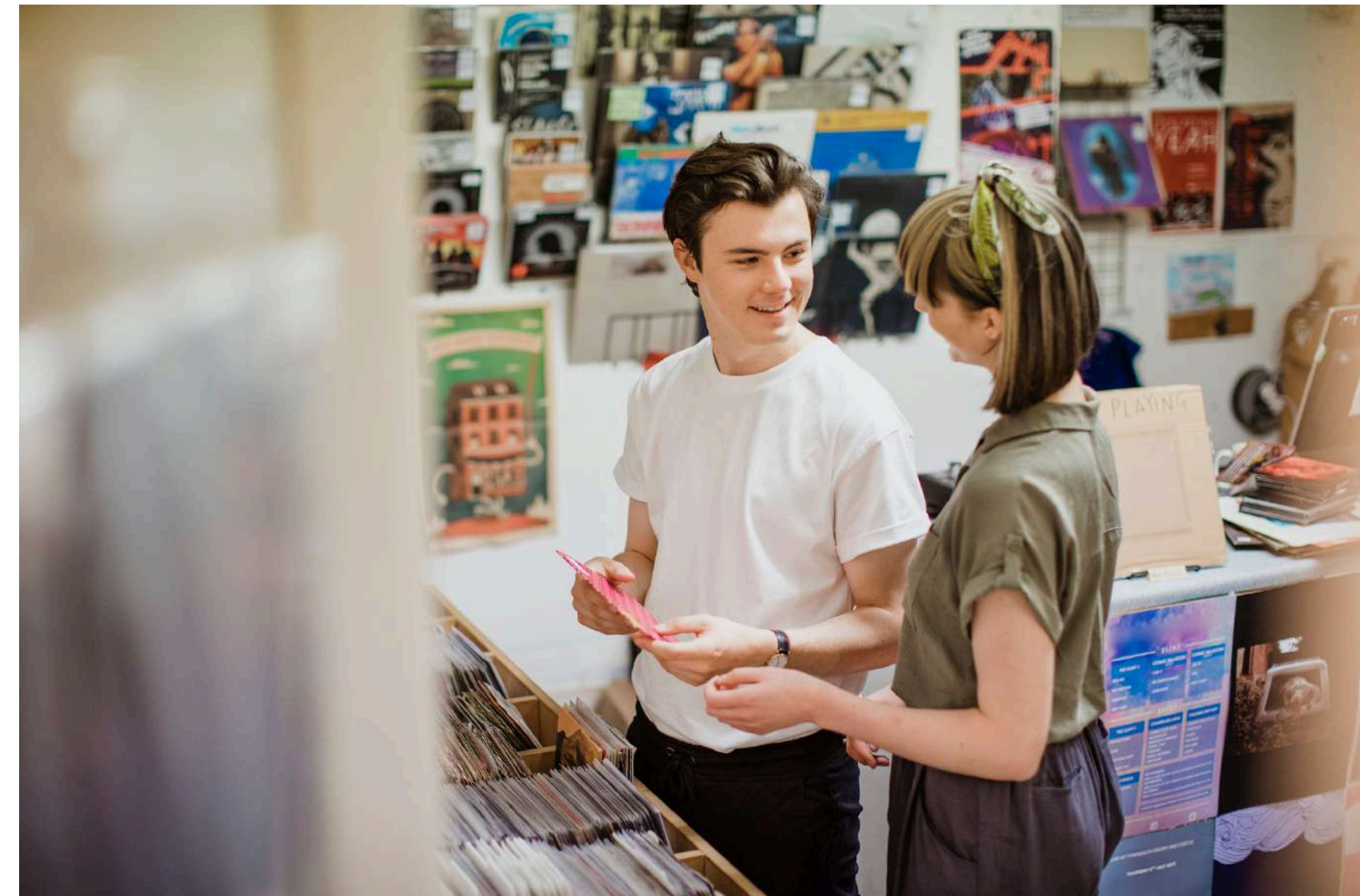
AND MUCH MORE



HOW ZOLUTE SUPPORTS DUBAI APPLIANCE RETAILERS

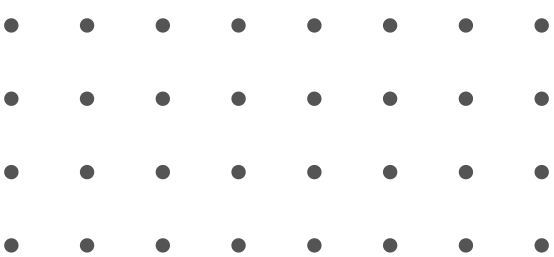
- **Warranty & AMC Setup**
Configure brand-specific warranty flows with automated ticketing
- **Dubai Tax Templates**
VAT-compliant invoices and ready delivery slips for Dubai's regulations
- **CRM + Service Combo**
Manage campaigns, reminders, and service quality in one flow
- **Warehouse & Logistics Sync**
Barcode-based inventory, dispatch monitoring, and delivery logs
- **Role-Based Dashboards**
Sales team, service staff, and warehouse have focused interfaces
- **On-Site Support in Dubai**
Local setup, training, and continuous technical assistance

AND MUCH MORE





THANK YOU



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